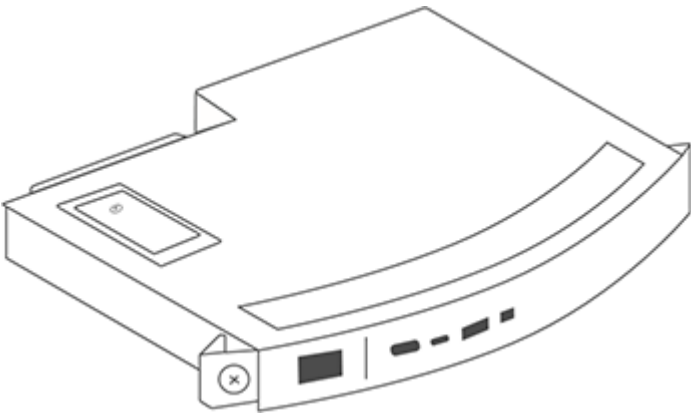


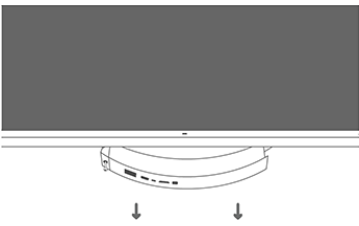
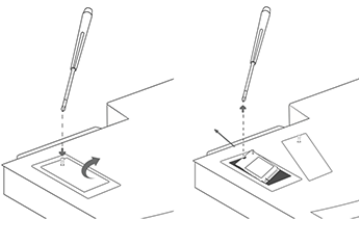
Replace & install compute cartridge on Surface Hub 2S

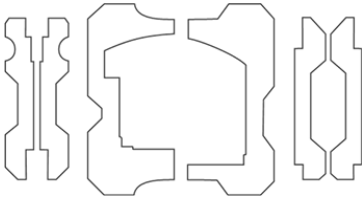
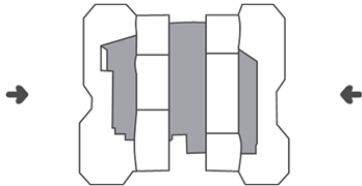
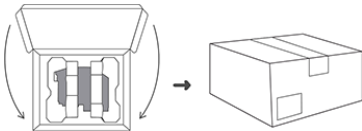
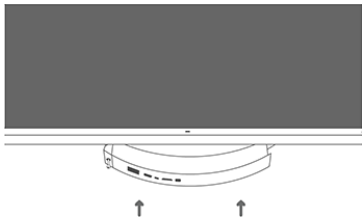
Applies to: Surface Hub 2S

This article explains how to remove the Surface Hub 2S compute cartridge, pack it for shipment, and install a new compute cartridge.



 Expand table

Step	Task	Illustration
1.	Unplug all cables, slide the cover sideways, and unscrew the locking screw of the compute cartridge.	
2.	Slide the compute cartridge out of the unit.	
3.	You'll need the compute cartridge and a screwdriver.	
4.	Remove the cover screw and the cover from the compute cartridge, and then remove the solid state drive (SSD). When finished, replace the cover.	

Step	Task	Illustration
5.	You'll need the original packaging for your replacement compute cartridge.	
6.	Place the old compute cartridge in the packaging.	
7.	Place the old compute cartridge and its packaging into the box that was used for the replacement compute cartridge. Reseal the box.	
8.	Slide the replacement compute cartridge into the unit.	
9.	Fasten the locking screw and slide the cover into place	

Learn more

- [How to pack and ship your Surface Hub 2S for service](#)
- [Remove or replace Surface Hub 2S Camera](#)

Last updated on 14/07/2026