

Unpack Surface Hub 50-inch models

Applies to: Surface Hub 2S, Surface Hub 3

Before you remove Surface Hub 2S or Surface Hub 3 from the box, ensure you have your mounting solution assembled and someone available to help you.

1. Use the handles on each side of the box to move it to the space where you'll set it up.
2. Before opening, remove the clips (4) on the front and back, then lift the top off the box using the handles.
3. In the base of the Surface Hub, open the accessories box containing the setup guide, Surface Hub Pen, Surface Hub 2S camera, and the power cable.
4. On the back of the Surface Hub, an instructional label shows you where to attach the mounting hardware. Install it in place and remove the label.
5. If you're using a mobile stand, remember to lock the wheels to keep the stand in place
6. Be sure to lift the Surface Hub with both hands and support the bottom of the device.
7. Align the installed hardware with the slots on the mount so it rests firmly in place.
8. Follow any further instructions that came with your mounting solution.

Tip

Mounting solutions built for Surface Hub 2S are compatible with Surface Hub 3 while supporting the new rotation feature to Portrait mode.

For a video demo of physically installing the 50-inch Surface Hub, see [Unboxing and Set up](#) .

Install pen and camera

1. Unwrap your Surface Hub Pen and attach it magnetically to the side of your preferred device.
2. Remove the lens cling from the camera and attach it to the USB-C port on the top of the Surface Hub.
3. Insert the power cable into the back of the device and plug it into a power outlet. Run the cable through any cable guides on your mounting solution and remove the screen

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4. To begin, press the power button on the bottom right.

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