

The Prestigio logo is displayed in white text on a solid maroon rectangular background.

Prestigio

Wall Mount LCD

Quick Start Guide
2019

Contents

1. Safety information	1
2. Connection	3
Packing list	3
Power requirements	3
Ports	4
3. Panel Keys	5
4. Remote Control	6
5. Operation Instructions	7
Start Up	7
Standby	7
Selecting Signal Source	7
Menu Operation	8
USB Multimedia Function	9
6. Troubleshooting	10
7. Technical Specifications	11

1. Safety information



The display unit of the LCD monitor is designed in line with safety standards. However, improper use may result in electric shocks, fire accidents, and even personal injury and property damage. In order to prevent potential dangers, ensure your safety and extend its service life, make sure the following notes are carefully read and complied with prior to installation, use and cleaning of the product.



CAUTION

TO REDUCE THE RISK OF ELECTRIC SHOCK, do not attempt to open the shell or attempt to repair, if the device or any parts are defective, please go to a Prestigio maintenance centre for repair.

Installation and relocation

- Have the unit installed, removed and disposed of only by qualified service personnel.
- Do not place the unit where it cannot be securely positioned and would easily tilt.
- Do not lean against the screen or on the cover (lower), even if the electronic board is mounted on the wall.
- To avoid the risk of electrical shock, do not connect or disconnect the product with wet hands.
- Do not put drinks, other liquids or heavy items on the tray or screen.
- Do not put heavy objects on top of the unit.
- Do not use the electronic IDS in an excessively humid or dusty location.
- Do not place the device near a heat source or directly expose it to flame or heat.
- Do not put the unit near appliances that create magnetic fields.
- Please use the device under natural temperature, do not work under the temperature which human body cannot adapt to.
- If the electronic IDS will not be used for an extended period of time (e.g., during extended holidays), turn off the power and remove the plug from the outlet wall.
- When the unit will no longer be used, in order to prevent it from falling, do not leave the unit installed, but remove it. If the unit falls, it can cause injury

Power cord and power supply

- Please ensure that the power voltage specified on the product conforms to that of the main power supply.
- Prior to a lightning or thunderstorm, switch the power off and disconnect the power cord.
- The included power cord is for this unit only. Do not use it with any other devices.
- Do not place the power cord near heat sources.
- Do not unplug the power cord when the device is in use.

- Please keep the power cord from physical or mechanical damage.
- Do not bend or pull the power cord with force.
- Do not place any heavy object on the power cord.
- Please ensure that the AC power is grounded.
- Disconnect the power cord from the power socket if you will not use the unit for an extended period of time.

Screen

- Do not use any hard or sharp object on the screen.
- Unplug the power cord before cleaning.
- Clean the screen with a soft, dustless, and dry cloth.
- Do not use water or directly spray any type of detergent on the screen.
- For a thorough cleaning, contact an authorized service centre.
- Do not display a still image with high brightness on the screen for an extended period of time

Temperature

- Do not place the product near any electric radiator or heating unit.
- When moving the product from a low temperature area to a high temperature area, let it sit for a period of time to allow the condensation inside to defuse before powering it on.
- The unit's optimal operating temperature is 0 ~ 40°C, and the advised temperature for storage is - 20 ~ 60°C.

Humidity

- Do not expose the product to the rain, or place it near the water.
- Please ensure the unit is placed in a dry and cool environment. The suitable operating humidity level is 0 ~ 90%, while for storage it is 10 ~ 90%.

Ventilation

- The vents and other openings in the cabinet are designed for ventilation.
- Do not cover or block these vents and openings, since insufficient ventilation can cause overheating and/or shorten the life of the unit.
- Ensure that there is enough space around the unit for ventilation: the left, right and back >10cm, the top > 20cm.
- This product is not designed for built-in installation;



As the Prestigio products are constantly updated and improved, your device's software and hardware may have a slightly different appearance or modified functionality than presented in this User manual.

Prestigio hereby states that this panel complies to basic requirements and another relevant regulations given by the EU CE directives 2014/30/EU. Full version of the declaration of conformity is available on: www.prestigio.com

2. Connection

2

Packing list

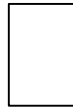
The following articles are included:



LCD Monitor
x 1



User Manual
x 1



Warranty Card
x 1



Remote Control*
x 1



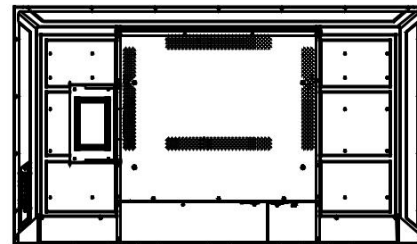
1.5m Power Cord*
x 1

* Could depend of the model

Power requirements

Notes:

- AC 100-240V 50/60 Hz is used power cord
- Disconnect the power supply when it is to be kept idle for a long time.

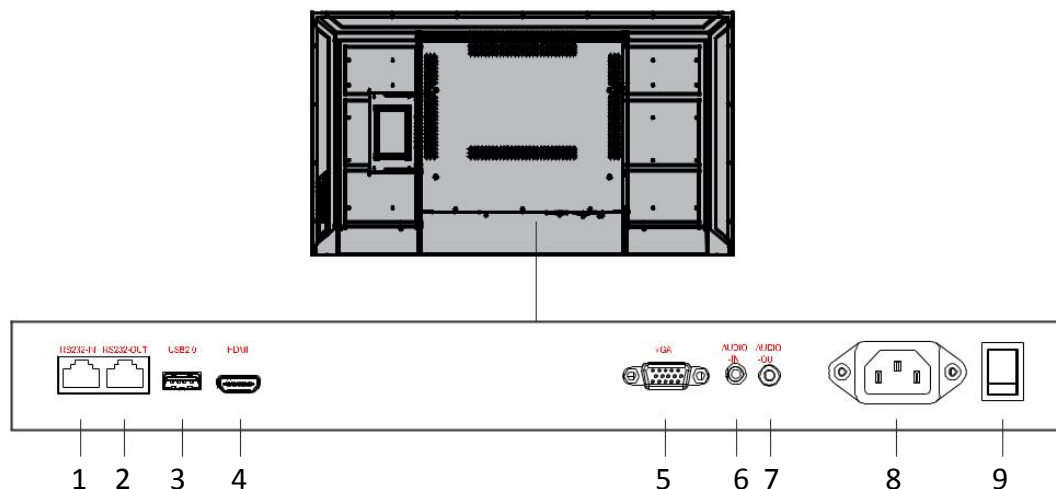


To power socket AC 100-240V, 50/60Hz

Power cord

*** ATTENTION:** The remote control kit is optional and depends on the wall mount model. As the Prestigio products are constantly updated and improved, your device's software and hardware may have a slightly different appearance or modified functionality than presented in this User Manual.

Ports



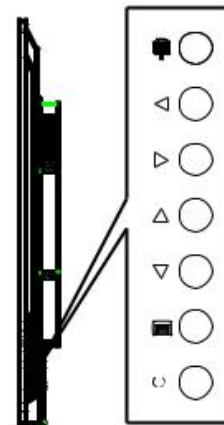
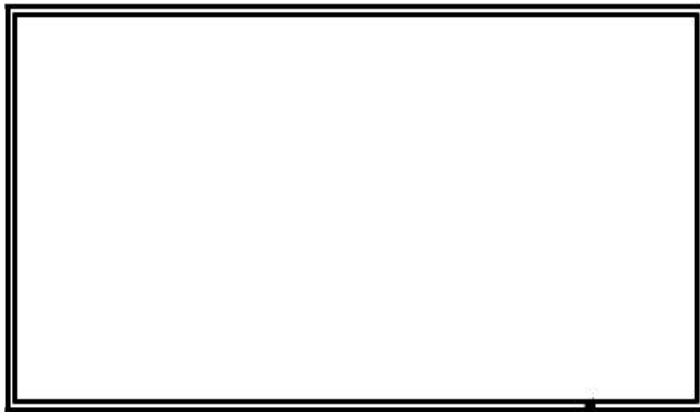
Signal port	Description	Signal port	Description
1	RS232-IN port	6	AUDIO-IN port
2	RS232-OUT port	7	AUDIO-OUT port
3	USB2.0 port	8	Power port
4	HDMI input port	9	ON/OFF switch
5	VGA input port		

Notes:

- Signals input via RS232-IN can be output via RS232-OUT.
- HDMI1/HDMI2 input port supports the maximum resolution of 3840*2160 @60Hz.
- To obtain sound display effect, it is recommended to use the provided wires or wires of a well-known brand.
- The above resolutions are the maximum resolutions supportable. When matched with UHD type screen, it supports the resolution of 3840*2160; when matched with FHD type screen, it supports the maximum resolution of 1920*1080.

3. Panel Keys

3

**Notes:**

1. Signal reception window for the remote control and indicator light.
2.  : Press key to enter the signal source selection menu, and to select the signal source;
It is used to confirm the operation under the MENU operations.
3.  : In the OSD menu, press the  key to select an item.
4.  : It is used to adjust the volume. In the OSD menu, press the  key to adjust the value of the selected item.
5.  : Press the key to enter the main menu, and it confirms the operation in the source menu.
6.  : Press it to go to Standby mode.

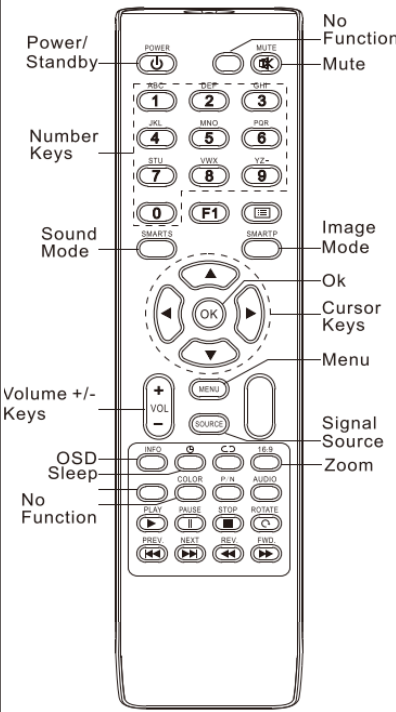
Remark: When the product is different from the picture, the product prevails.

4. Remote Control

Keys

4

EN

	Key	Description
 Power/Standby Number Keys Sound Mode Volume +/- Keys OSD Sleep No Function No Function Mute Image Mode Cursor Keys Menu Signal Source Zoom	Standby	Switch between normal display & standby
	Mute	Eliminate the sound
	Numeric keys	Input numbers
	F1	Freeze the picture
	Program list	Not available
	Sound mode	Sound mode switchover
	Image mode	Image mode switchover
	Arrow keys	Up/down key: select an item Right/left key: adjust the value
	Volume+/-	Adjust the volume
	Menu	Display the menu
	Screen display	Display signal type and resolution
	Timing	Set the time to switch off LCD
	Back	Exit or return to the previous menu
	Zoom	Select the display mode
	Color temperature	Select the color temperature
	System	Not available
	NICAM	Not available
	Confirm (OK)	Confirm the operation
	Play (▶)	Applicable to operations under the USB mode
	Pause (⏸)	
	Stop (■)	
	Rotate (↻)	
	Previous (⏮)	
	Next (⏭)	
	Rewind (⏮)	
	Fast Forward (⏭)	

(Remark: When the product is different from the picture, the product prevails.)

5. Operation Instructions

5

Startup

Connect the power plug to the power socket, press the key  on the panel or the Standby key on the remote control to turn on the monitor.

Standby

Press the Standby key on the remote control, the monitor goes to Standby.

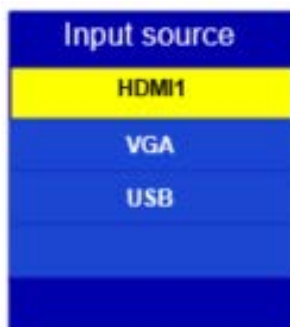
Tips

The product is environment-friendly:

- ① If no signals are detected in 5 minutes after startup, it enters the Standby mode;
- ② It enters the Standby mode when it reaches the time to switch off;
- ③ Power plug must be removed when the complete power-off is needed.

Selecting Signal Source

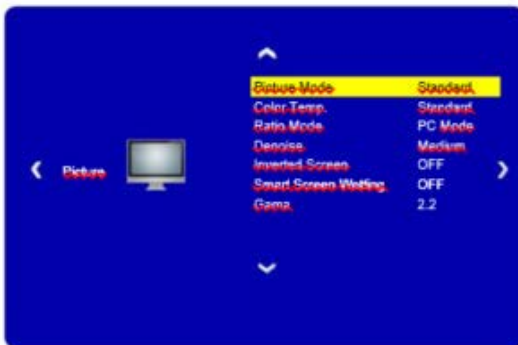
1. Press the “Signal Source” key on the remote control or the  key on the panel, the Signal Source menu appears;
2. Press the arrow keys on the remote control, or the / keys on the panel to select a signal source, such as HDMI, VGA and USB;
3. Press the OK key on the remote control or the  key on the panel to confirm.



Menu Operation

Press the Menu key on the remote control or the  key on the panel, the main menu appears:

1. Press the Left/Right arrow keys on the remote control or the ◀/▶ keys on the panel to select a menu, like image, sound and settings.
2. Press the Up/Down arrow keys on the remote control or the ▲/▼ keys on the panel to select an item to be adjusted.
3. Press the OK key on the remote control or the  key on the panel to select an item to be adjusted.
4. Press the Left/Right arrow keys on remote control or the ◀/▶ keys on the panel to change the value.
5. When the main menu is present on the screen, press the Menu key to exit; when a submenu is present on the screen, press the Menu key to return to the previous menu. Press the Signal Source key, the Signal Source menu appears, press again to exit.
6. During menu operations, the grey options are inaccessible.



Picture	Picture Mode	Standard, bright, soft, custom
	Color Temp.	Standard, warm, cool, custom
	Ratio Mode	4:3, 16:9, cinema, subtitle, computer
	Denoise	Off, weak, medium, strong
	Inverted Screen	On, Off
	Smart Screen setting	Off, On (unavailable for USB signal source)
	Gamma	2.0, 2.2, 2.4
Sound	Sound Mode	Sound effect selectable
	Balance	Adjust the right/left sound tracks
	Surround	Turn on/off the Surround function
	AVC	Turn on/off the Auto Volume Control
Settings	Language Select	Chinese-English menu switch
	Transparency	Menu transparency settable
	Menu Display Time	Menu display duration settable
	Software Upgrade(USB)	Upgrade the system by USB loaded with upgrade program
	Restore to Default	Restore to the factory settings
	Sleeping	Off, 15m, 30m, 60m, 90m, 120m

Remark: Menu options may vary at different models and signal sources, and are subject to the actual situation.

USB Multimedia Function

Insert a USB storage device into the USB port of the LCD monitor, press the SOURCE key on the remote control or the panel to select USB signal source, and press the OK key.



6. Troubleshooting

Follow the solutions below to solve these common problems, and contact us if the problem persists.



EN

Problems	Possible causes	Solutions
The Power indicator does not come on	A. the monitor is not powered on	A. Check if the power cord is connected, and switch ON the monitor.
The Power indicator is on, but no image is displayed	A. The Video wire is detached or connected improperly	A. Connect or replace the video wire, and ensure proper and correct connection;
	B. No video signal input	B. Check the signal source, and check if it is properly connected at the output end.
Image jerking or ripple	A. There exists an electric device that interferes with the video signals;	A. Turn off the electric device, or relocate the monitor.
Dim or extremely bright screen	A. Low or high brightness/contrast;	A. Check the brightness/contrast settings, or restore to default settings.
Color difference	A. Improper chromatic saturation;	A. Check the chromatic saturation;
	B. Improper RGB values or color temperature;	B. Adjust the RGB values or reset the color temperature;
		C. Restore to default settings.
Image distortion	A. Improper aspect ratio;	A. Reset the aspect ratio.
No sound	A. the Audio wire is detached or connected improperly;	A. Ensure proper connection at the input end;
	B. It is mute;	A. Reset the volume.

7. Technical specifications

7

ARTICLE	PDSIK43WNN0L PDSIK43WNN0U PDSIK43WNN0P	PDSIK55WNN0L PDSIK55WNN0U PDSIK55WNN0P
DESIGN	Wall Mount LCD	Wall Mount LCD
DIAGONAL SIZE, inch	43"	55"
RESOLUTION / R.FREQUENCY	3840:2160 / 60Hz	3840:2160 / 60Hz
BRIGHTNESS, cd/m2	350 cd/m2	350 cd/m2
COLOUR	1.07B (10bit)	1.07B (10bit)
VIEWING ANGLE (H/V)	178°/178°	178°/178°
RESPONSE TIME, ms	6ms	6ms
CONTRAST RATIO	1100:1	1200:1
LIFETIME / OPERATING MODE	30 000h min / 18/7	30 000h min / 18/7
USB	USB2.0 x 1	USB2.0 x 1
WI-FI	-	-
PACKAGE DIMENSION (W*D*H), mm	1070*153*663	1364*154*824
NET / GROSS, KG	9 / 12.2	15 / 18.6
HOUSING MATERIAL	Metal	Metal
OPERATING CONDITIONS, t/H	0°C to 40°C / 20% to 85%	0°C to 40°C / 20% to 85%
BUILD IN SPEAKERS	5Wx2	5Wx2
MAX POWER CONSUMPTION	<85W	<140W
POWER SUPPLY/Input Voltage	100V-240V / 50-60 Hz	100V-240V / 50-60 Hz



www.prestigio.com