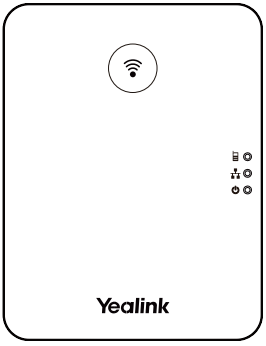
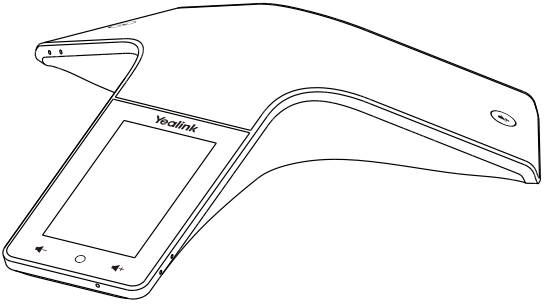
Yealink

HD Wireless Conference Phone

CP935W-Base





English | Deutsch | Español | Français

Quick Start Guide(V1.0)

Table of Contents

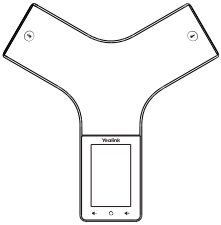
English 1

Deutsch 7

Español 13

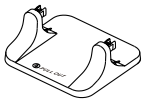
Français 19

CP935W-Base Package Contents

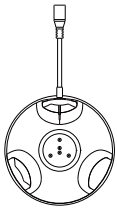


CP935W

W70B Base Station



Base Stand



Charging Cradle

2 Power Adapters

Quick Start Guide

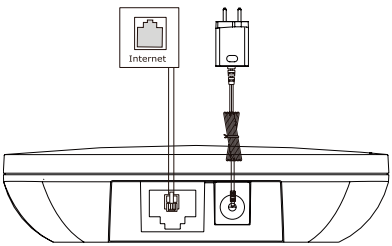
Ethernet Cable

Note: One power adapter (5V/0.6A) is for W70B base station, the other one (12V/1.25A) is for CP935W.

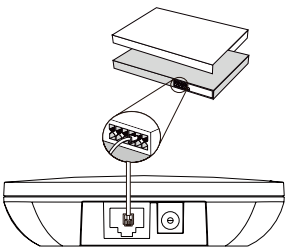
Assembling the DECT Phone

1. Connect the base station power and the network using method a or method b.

a. AC Power Option



b. PoE (Power Over Ethernet) Option

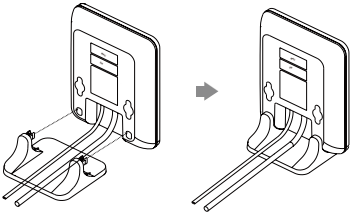


Note:

- If you choose method a, use Yealink-supplied power adapter (5V/0.6A). A third-party power adapter may damage the base station.
- If you choose method b, you do not need to connect the power adapter. Make sure the hub/switch is PoE-compliant.

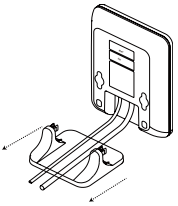
2a. (Desktop Installation) Attach and remove the base stand.

Attach the Base Stand



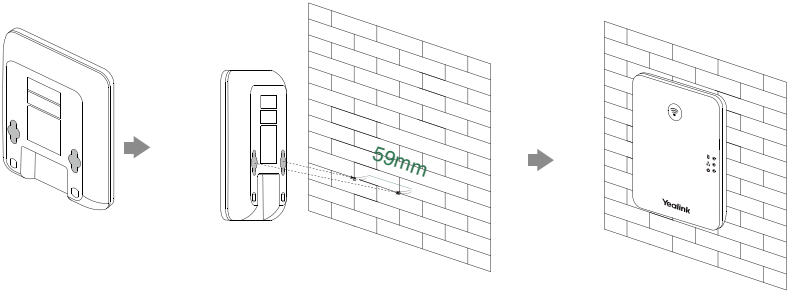
Align the snap-fits with the corresponding holes and push forward, snapping them into the holes.

Remove the Base Stand

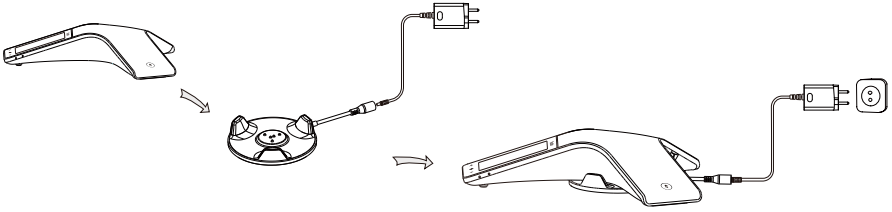


Remove the snap-fits from the holes horizontally.

2b. (Wall-Mount Installation) Attach the base station.



Charging the CP935W

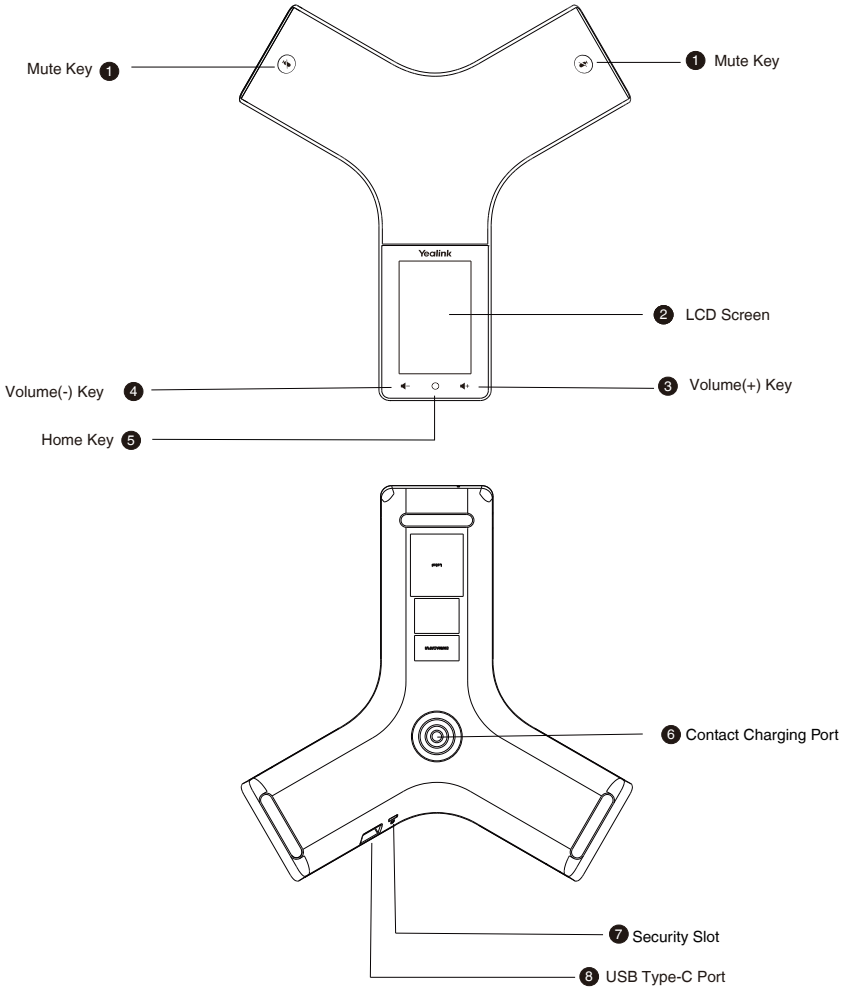


Note:

- Use Yealink-supplied power adapter (12V/1.25A). A third-party power adapter may damage the wireless conference phone.
- Check the charging status in the upper-left corner of the LCD screen.

Getting Started

Hardware Overview



Power on/off the CP935W

Power on: Press the home key for 3 seconds or charge the CP935W.
Power off: Press the home key for 10 seconds then tap **OK** or tap **More->Basic->Power Off->OK** on the LCD screen of the CP935W.

Registration

You can register up to 10 CP935W to one W70B base station. Each CP935W can only be registered to one base station.
When the CP935W LCD screen prompts “Unregistered!”, long press on the base station till the registration LED indicator flashes. There are two methods to register a new CP935W:

Easy Registration:

1. Tap **Reg** on the CP935W screen to register quickly.

Normal Registration:

1. Tap **More->Basic->Registration->Register** on the LCD screen of the CP935W. The CP935W begins searching the base station.
2. Tap **OK** after searching a base station successfully (if it’s not the base which you want to register to, tap **Next** to search another base).
3. Enter the base station password (default: 0000), and then tap **OK** to complete the registration.

Note:
- If the CP935W is registered to the base station successfully, the LCD screen prompts “Subscribe Succeeded”.
- If the CP935W LCD screen prompts “Searching for Base”, check whether the registration LED indicator of your base station flashes.

Account Settings

Before you start using the CP935W, please set up your account via web user interface of the base station. Follow the steps below:
1. Tap **More->Status->Base Status->IPv4** on the LCD screen of the CP935W and access the IP address with a browser (the default username and password are admin).
2. Go to **Account->Register**, select the account, enable **Active Line**, enter account information and click **Confirm**.

If you don’t know the server account, please contact the administrator to obtain the information.

Note:
When you enter the account information, the Display Name, Register Name, Username and Server Host are required.

Local Conference

You can host a five-way conference with up to other four parties.

To create a five-way local conference:

1. Tap **Call**, enter the number of the second party and call out. You can also select a contact from **Directory** to invite them to join the conference.
2. Tap **Conference** when the second party answers then enter the number of the third party.
3. Repeat step 2 to invite more parties to the conference.
4. Tap **More->merge calls** then you can start the multi-party conference.

If you connect to a mobile phone via Bluetooth and connect to PC via Type-C, you can also create a hybrid UC conference.

Upgrade Firmware

For a better experience, please go to the Yealink's official website to download the latest firmware, then upgrade the base station and CP935W.

1. Tap **More->Status->Base Status->IPv4 IP** on the screen of the CP935W and access the IP address with a browser (the default username and password are admin).
2. Go to **Settings->Upgrade**, you can upgrade the base station and the CP935W that registered to the base station.

If one of the CP935W is not upgraded successfully, tap **More->Basic->upgrade Firmware** on the screen of the CP935W, you can check the new firmware and upgrade the CP935W separately (make sure the provision server is configured).

Switch Mode

When the CP935W is powered on for the first time or reset to factory setting, the system defaults to DECT mode, if you want to switch to Wi-Fi mode, tap **More**->**Basic**->**Phone Mode** on the screen of the CP935W. For more information about Wi-Fi mode, please refer to the **Yealink CP935W User Guide**.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +14 to 122°F (-10 to 50°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

DC symbol

⎓ is the DC voltage symbol.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.

General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean.
- During the process of storage, transportation, and operation, please avoid collision and crash of the device.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Without prior written consent, no organization or individual is permitted to make any change to the structure or the safety design of the device. Yealink is under no circumstance liable to consequences or legal issues caused by such changes.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Place the device on a stable and level platform.
- Please place no heavy objects on the device in case of damageand deformation caused by the heavy load.
- Keep at least 10 cm between the device and the closest object for heat dissipation.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.
- Keep the device away from any household appliance with strong magnetic field or electromagnetic field, such as a microwave oven or a refrigerator.

Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Pleaseusethe provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- Do not tread on, pull, or over-bend any cable in case of malfunction of the device.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

Cleaning Requirements

- Before cleaning the device, stop using it and disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry. Using a dirty or wet power plug may lead to electric shock or other perils.

ENVIRONMENTAL RECYCLING

Never dispose of the device with domestic waste

Ask your Town Council about how to dispose of it in an environmentally friendly way. The cardboarc box, plastic packaging and player components may be recycled in accordance with prevailing recycling regulations in your country.

Always adhere to prevailing regulations

Those who fail to do so may be fined or prosecuted in accordance with the law. The crossed out garbage can that appears on the device means that when it has reached the end of its useful life, it should be taken to a special waste disposal centre and treated separately to general urban waste.

Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.
2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

Contact Information

YEALINK NETWORK TECHNOLOGY CO.,LTD.
309, 3rd Floor, No.16, Yun Ding North Road, Huli District, Xiamen City, Fujian, P.R.C
YEALINK (EUROPE) NETWORK TECHNOLOGY B.V.
Strawinskylaan 3127, Atrium Building, 8th floor, 1077ZX Amsterdam, The Netherlands
YEALINK (USA) NETWORK TECHNOLOGY CO., LTD.
999 Peachtree Street Suite 2300, Fulton, Atlanta, GA, 30309, USA
Made in China

About Yealink

Yealink (Stock Code: 300628) is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments (Global IP Desktop Phone Growth Excellence Leadership Award Report, Frost & Sullivan, 2019).

Copyright

Copyright © 2021 YEALINK(XIAMEN) NETWORK TECHNOLOGY CO., LTD.
All rights reserved. No parts of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, photocopying, recording, or otherwise, for any purpose, without the express written permission of Yealink(Xiamen) Network Technology CO., LTD.

Technical Support

Visit Yealink WIKI (http://support.yealink.com/) for firmware downloads, product documents, FAQ, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (https://ticket.yealink.com) to submit all your technical issues.

430104001985

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD.
Web: www.yealink.com
Addr: No.1 Ling-Xia North Road, High Tech Park,
Huli District, Xiamen, Fujian, P.R.C
Copyright©2022 Yealink Inc. All rights reserved.