



MB-WallMount-650/860

Quick Start Guide V1.1

For more information
please scan



Installation Video



Please read this guide before installation to avoid unnecessary personal injury and damage to the endpoint.

Table of Contents

English.....	1
Deutsch.....	6
Français.....	11
Español.....	16
Nederlands.....	21

1 Package Contents

The pictures of the endpoint and accessories in this guide are for reference only. Please use the accessories in the package, and follow the guide for installation. Yealink assumes no responsibility for any damage caused by improper installation methods.

Standard Accessories



(a)



(b)



(a)

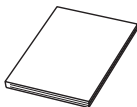


(b)

MB-WallMount-650

MB-WallMount-860

Wall-mounted bracket



Quick Start Guide
(Wall-Mounted)

A



Security screw x 2
(M5*100mm)

B



Screw x 4
(M8*35mm)

*For locking the back of the endpoint

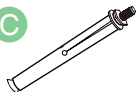
B



Rubber gasket x 5
(φ32)

*Pad on the back of the endpoint

C



Expansion bolt x 8
(8*80mm)

*For vertical, load-bearing solid wall or concrete wall

D



Self-tapping screw x 8
(6*50mm)

*For planks or other reinforced walls

D



Metal gasket x 8
(φ8*1.6mm)

*For fixing self-tapping screws

2 Endpoint Installation



Take and place all components gently to avoid damage.

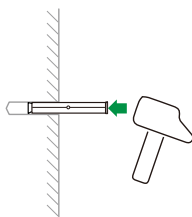
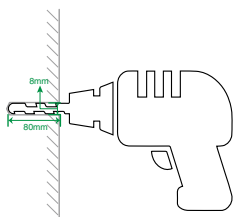
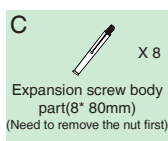
Model	Dimensions (Length × Width × Height)	Weight
MB-WallMount-650	Wall-mounted bracket (a): 912 x 21.50 x 242.20 mm Wall-mounted bracket (b): 32 x 620 x 38.5 mm	Wall-mounted bracket (a): 1.99kg/pcs Wall-mounted bracket (b): 0.73kg×2
MB-WallMount-860	Wall-mounted bracket (a): 1050 x 23 x 265 mm Wall-mounted bracket (b): 32 x 775 x 41 mm	Wall-mounted bracket (a): 3.01kg/pcs Wall-mounted bracket (b): 0.88kg×2

1 Determine wall-mounted bracket (a) installation position

-  1. Please install on a vertical, load-bearing solid wall or concrete wall (use expansion screw ) or planks, other reinforced walls (use self-tapping screws ) with more than 20 cm thickness.
2. For other type of walls, please reinforce the wall and verify the feasibility before installation. Verification method: Install a screw to carry out a single screw load test for 1 minute, and the installation can continue if the screw is not loose. Weight-bearing calculation method: Individual screw load capacity = $4 \times \text{Net weight of the endpoint} / \text{Number of screws}$. The net weight of the endpoint (N.W) can be found on the packaging of the endpoint.
3. The recommended installation height for the Yealink Endpoint is detailed in the Endpoint Quick Start Guide.

 At least 6 screws for the 65-inch device. At least 8 screws for the 75-inch or 86-inch device.

2 Fix the expansion screws/self-tapping screws at the marked positions on the wall

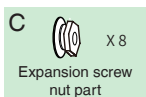


 If the wall is planks, other reinforced walls, install wall-mounted bracket with in-package self-tapping screws.

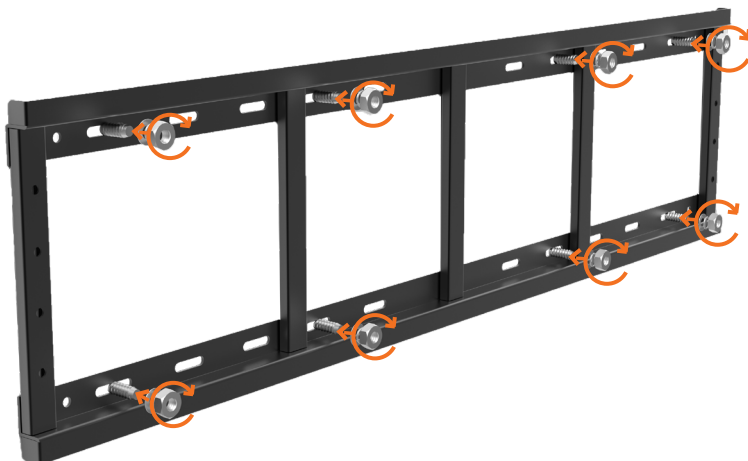
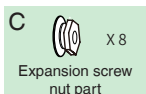
Methods: To install wall-mounted bracket (a), sleeve the self-tapping screw  (6*50mm) into the metal gasket, then drill it into the wall.

3 Install the wall-mounted bracket (a) to the wall

MB-WallMount-650:



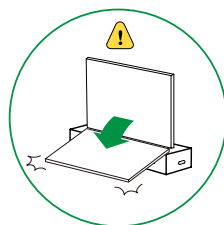
MB-WallMount-860:



4 Install wall-mounted bracket (b) on the back of the endpoint



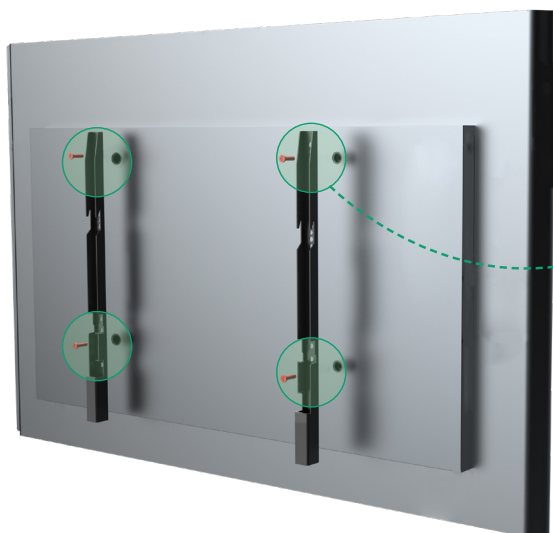
Remove the screws on the back of the endpoint



Install the wall bracket (b) and lock the screws

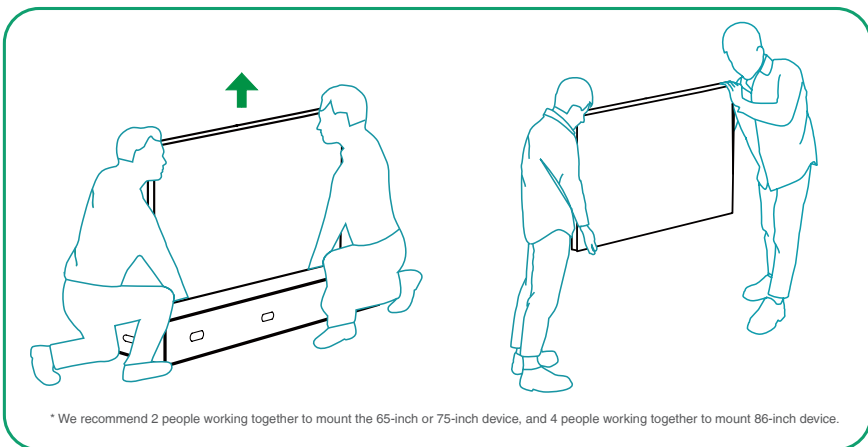


The recommended screw hole positions are detailed in the Endpoint Quick Start Guide.



If the installation height is slightly inappropriate, you can adjust the installation hole position to meet your needs.

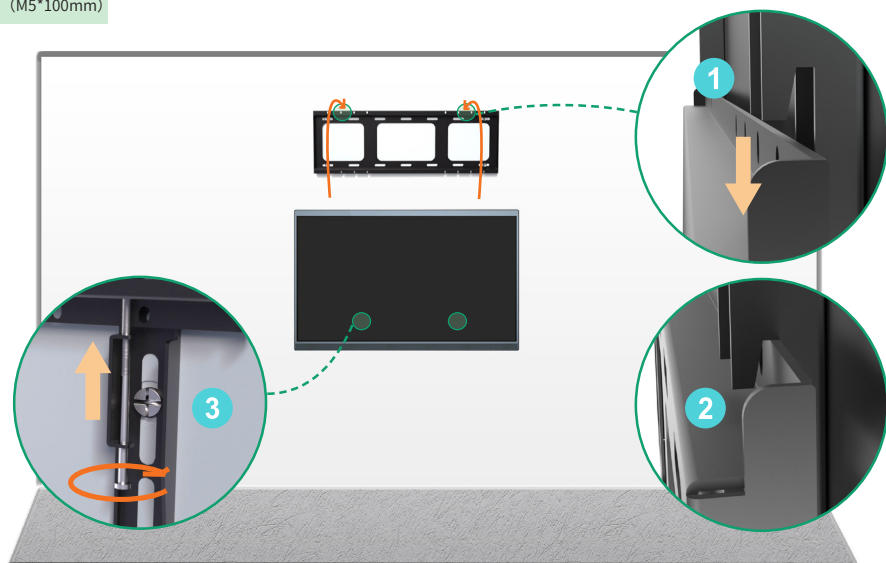
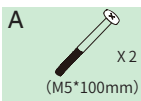
5 Mount the endpoint and lock the security screw on the back of the endpoint



If the power port and network port of the conference room are located on the back wall of the endpoint to be installed, connect the cables first before installing the endpoint.



The wall-mounted bracket (b) on both sides need to be snapped into the slots at the same time.



Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +14 to 122°F (-10 to 50°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

DC symbol

 is the DC voltage symbol.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.



General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean.
- During the process of storage, transportation, and operation, please avoid collision and crash of the device.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Without prior written consent, no organization or individual is permitted to make any change to the structure or the safety design of the device. Yealink is under no circumstance liable to consequences or legal issues caused by such changes.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.



Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Place the device on a stable and level platform.
- Please place no heavy objects on the device in case of damage and deformation caused by the heavy load.
- Keep at least 10 cm between the device and the closest object for heat dissipation.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.
- Keep the device away from any household appliance with strong magnetic field or electromagnetic field, such as a microwave oven or a refrigerator.



Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.

- Do not tread on, pull, or over-bend any cable in case of malfunction of the device.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.



Cleaning Requirements

- Before cleaning the device, stop using it and disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry. Using a dirty or wet power plug may lead to electric shock or other perils.



ENVIRONMENTAL RECYCLING



Never dispose of the device with domestic waste

Ask your Town Council about how to dispose of it in an environmentally friendly way. The cardboard box, plastic packaging and player components may be recycled in accordance with prevailing recycling regulations in your country.

Always adhere to prevailing regulations

Those who fail to do so may be fined or prosecuted in accordance with the law. The crossed out garbage can that appears on the device means that when it has reached the end of its useful life, it should be taken to a special waste disposal centre and treated separately to general urban waste.

Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.

2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.

The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.

You cannot connect the cable properly.

1. You may have connected a wrong Yealink device.

2. Use the correct power supply.

Some dust, etc., may be in the port.

1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

Contact Information

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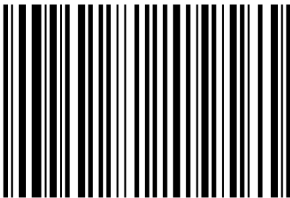
About Yealink

Yealink (Stock Code: 300628) is a global-leading provider of Unified Communication & Collaboration Solutions specialized in video conferencing, voice communications, and collaboration, dedicated to helping every person and organization embrace the power of "Easy Collaboration, High Productivity".

With best-in-class quality, innovative technology, and user-friendly experiences, Yealink is one of the best providers in more than 140 countries and regions, ranks No.1 in the global market share of IP Phone, and is the Top 5 leader in the video conferencing market (Frost & Sullivan, 2021).

Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for firmware downloads, product documents, FAQ, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



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