Yealink ZVC Series Zoom Rooms Kit



Yealink Network Technology CO., LTD

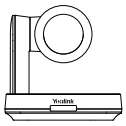
Yealink ZVC Series Zoom Rooms Kit Quick Start Guide

V30.50

English | 简体中文

Package Contents

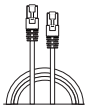
• Yealink ZVC640 Zoom Rooms Package



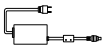
UVC84



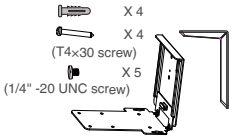
2.5m
USB Cable



7.5m
Ethernet Cable



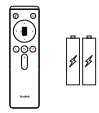
Power Adapter
48V/0.7A



Mounting Bracket and Accessories



Velcro×5

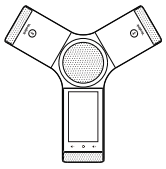


VCR20
Remote Control

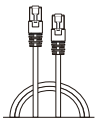


Quick Start Guide

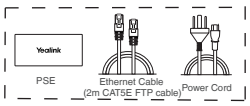
UVC84 Package (Camera)



CP960 Zoom Rooms
Edition



Ethernet Cable
(7.5m CAT5E UTP cable)



PoE Adapter

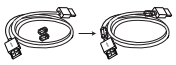


Quick Start Guide

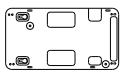
CP960 Package



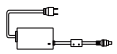
MCore



1.8M
HDMI Cable×2



Bracket



Power Adapter



Velcro×2



Expansion Screws
and Machine Screws



Screwdriver



Quick Start Guide

MCore Package (Mini-PC)



MShare



7m
USB Cable



1.2m HDMI Cable and
1.2m Mini-DP Cable
(for content sharing)



3M
Cable Tie Mounting Base×2



Cable Ties×2



Velcro×2



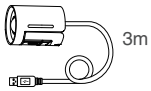
Quick Start Guide

(Optional) MShare Package



Pen Holder

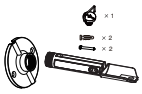
• Yealink ZVC300 Zoom Rooms Package



UVC30 Room



Camera Lens
Privacy Cover



Mounting Bracket
and Accessories

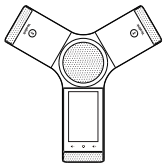


Screwdriver

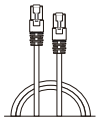


Quick Start Guide

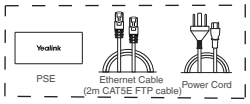
UVC30 Room Package



CP960 Zoom Rooms
Edition



Ethernet Cable
(7.5m CAT5E UTP cable)

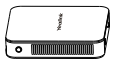


PoE Adapter

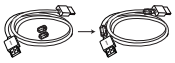


Quick Start Guide

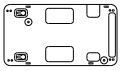
CP960 Package



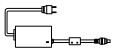
MCore



1.8M
HDMI Cable×2



Bracket



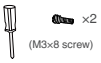
Power Adapter



Velcro×2



Expansion Screws
and Machine Screws



Screwdriver



Quick Start Guide

MCore Package (Mini-PC)



MShare



7m
USB Cable



1.2m HDMI Cable and
1.2m Mini-DP Cable
(for content sharing)



3M
Cable Tie Mounting Base×2



Cable Ties×2



Velcro×2



Quick Start Guide

(Optional) MShare Package

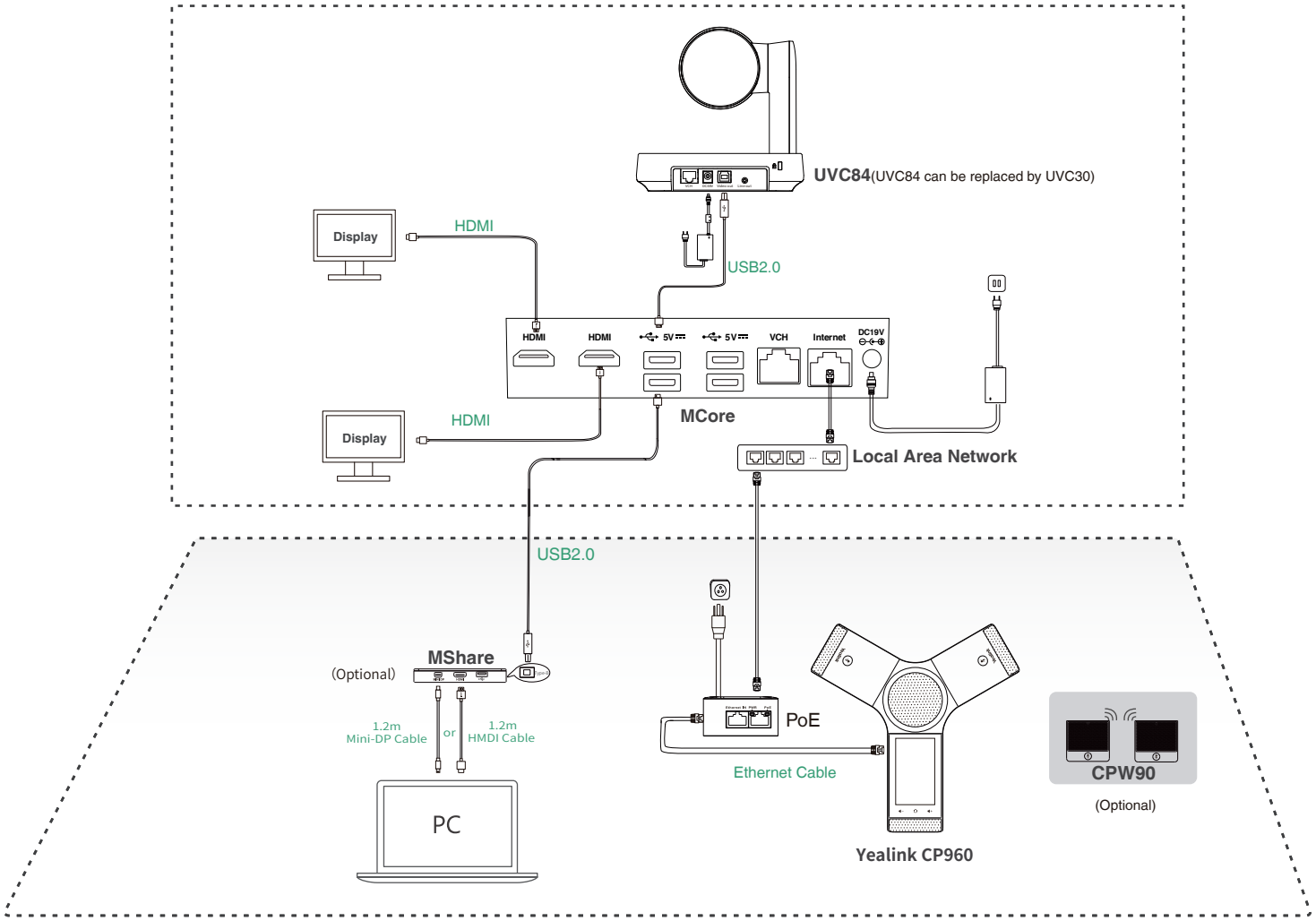


Pen Holder

We recommend that you use the accessories provided or approved by Yealink. The use of unapproved third-party accessories may result in poor performance.

Overview of Yealink Solution for Zoom Rooms

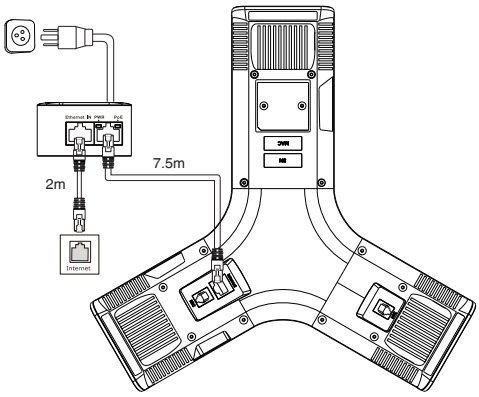
After connecting the CP960 running Zoom Rooms version to the same LAN as the MCore, you can take it as Zoom Rooms controller, speaker, and microphone.
Yealink Plugin for Zoom Rooms and Zoom Rooms app have been installed on the MCore.
And the UVC84/UVC30 camera is Plug-and-play.
Make sure your phone and MCore can access the Internet.



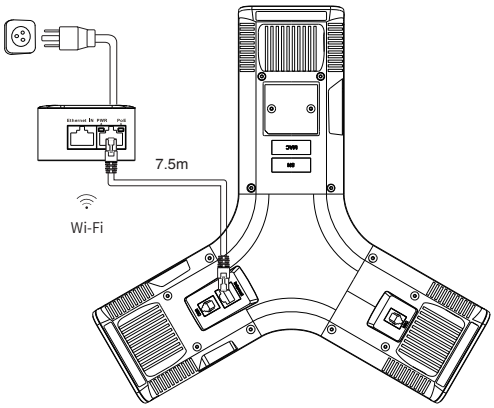
The CP960 should be powered by PoE adapter (54V/0.56A) or PoE switch. All devices are powered separately.
The cable should be replaced at once if its skin is broken.

Assembling the CP960

1a. Connect the power and wired network.

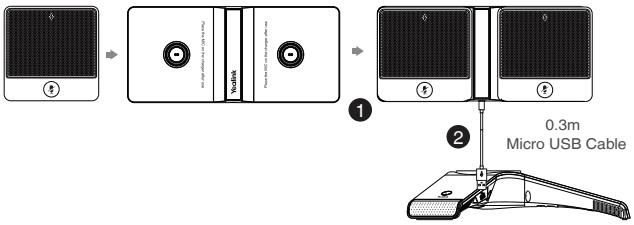


1b. Connect the power and wireless network.



Refer to **Wireless Network Connection** mentioned below in **Configuring Your CP960** for more information.

2(Optional).Connect the wireless microphone.

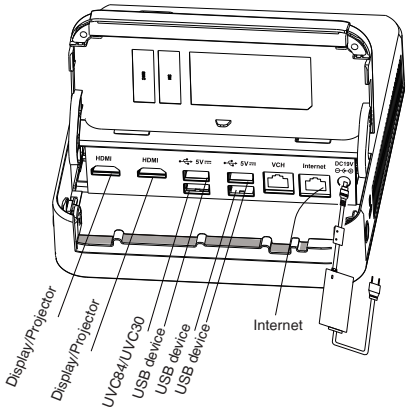


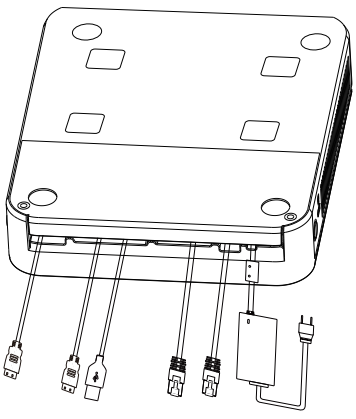
Step:

1. Put the CPW90 on the charging cradle.
2. Connect the micro USB port on the charging cradle to the USB port on the CP960 using a 0.3m USB cable. The CPW90 enters the registration mode automatically. And the mute LED indicator on the CPW90 fast flashes yellow.
3. Swipe down from the top of the CP960 touch screen and then tap **Settings->MIC->** + .
4. Long press the mute key on the CPW90 for 5 seconds. The CPW90 is registered with the CP960 conference phone automatically.

For more information about the instructions of Mute LED indicator on the CPW90, refer to Yealink CPW90 Quick Start Guide.

Connecting the MCore





For convenience, we recommend that you connect a wireless USB dongle to the back of the MCore to use mouse and keyboard to manage devices.

For more information on how to assemble and install the MCore, refer to Yealink MCore Quick Start Guide (EN, CN).

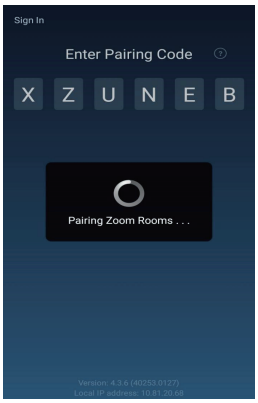
Pairing the Zoom Rooms with CP960

Before using CP960 as the Zoom Rooms controller, you need to pair the CP960 (preload the Zoom Rooms Controller) with the MCore (preload the Zoom Rooms app).
Ensure that the plugin is in operation.

Procedure

1. After the MCore is powered on, the **Zoom Rooms** app will be started automatically.
   The pairing code will be displayed on the screen. Otherwise, you need to open the **Zoom Rooms** app manually.
   Starting the MCore for the first time may take a long time to configure the Windows system, and you need to connect the wireless keyboard and mouse to complete the initial configuration.
2. Enter the pairing code on the touch screen of the CP960.
   Then the CP960 (Zoom Rooms Controller) is paired with the MCore (Zoom Rooms app) successfully.



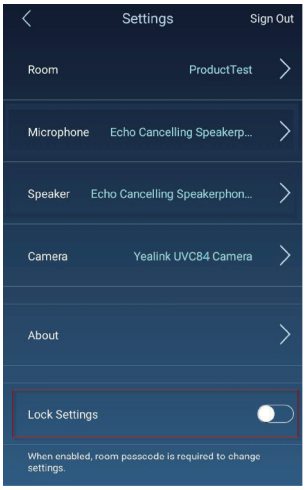


Using CP960 as an Audio Input and Output Device

After pairing your CP960 with the MCore, you can use it as a default audio input and output device for the system.

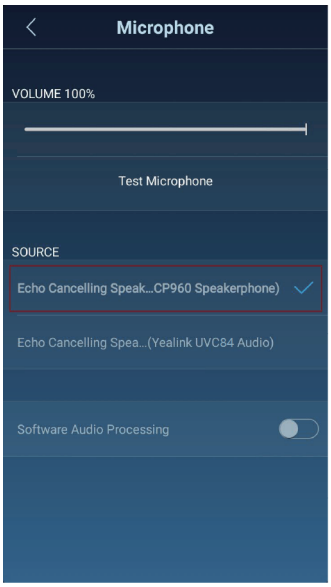
Procedure

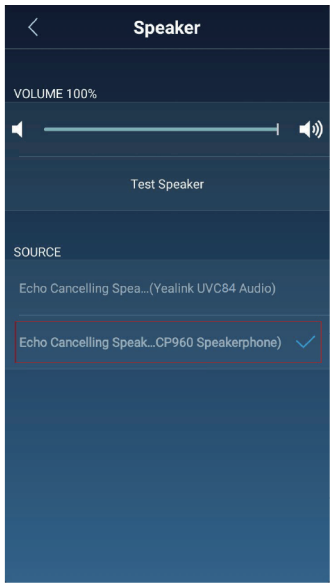
1. Tap ⚙ on the touch screen.
2. Disable **Lock Settings**.
   You need to enter the room password to change the setting.



3. Tap the **Microphone** field and then select **Echo Cancelling Speakerphone (Yealink CP960 Speakerphone)** as your audio input device from the **SOURCE** field.

4. Tap the **Speaker** field and then select **Echo Cancelling Speakerphone (Yealink CP960 Speakerphone)** as your audio output device from the **SOURCE** field.





Generally, you can use the Yealink solution for Zoom Rooms after pairing your phone with the MCore and setting your phone as an audio input and output device.
For more information about your phone and Yealink Plugin for Zoom Rooms, read below.

Using CP960 as Zoom Rooms Controller

After pairing your CP960 with the MCore, you can use it as a Zoom Rooms controller.

Signing into your Zoom account on your phone

1. Tap **Sign In** on the touch screen.
2. Enter the email and password.
3. Tap **Sign In**.

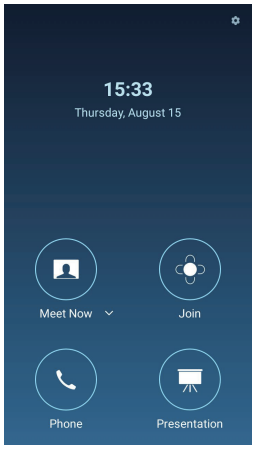
The account is signed into the Zoom Room app synchronously.

Signing out of your Zoom account from your phone

1. Tap ⚙ ->**Sign Out** on the touch screen.
2. Enter the password to sign out.
3. Tap **OK**.

Basic features on the home screen of the phone:

After you sign into an account on your phone, more features are available on the phone.



-Meet Now: Tap **Meet Now** to create an instant meeting.
-Join: Tap **Join** to join a meeting by entering the meeting ID or personal link name.
-Phone: Tap **Phone** to place a call.
-Presentation: Tap **Presentation** to start a presentation.
- ⚙ : Tap ⚙ to check the status of the connected microphone, speaker and camera, and configure basic settings.
You can also view the Controller version, Zoom Rooms version and Controller IP at the path of ⚙ ->**About**.
-Camera Control: During a meeting, tap **Camera Control** to control the camera.

Configuring Your CP960

Configuring via web user interface

Accessing the web user interface:

1. Swipe down from the top of the screen to enter the device setting screen.
2. Tap **Status** to obtain the IP address of the phone.
3. Open a web browser on your computer, enter the IP address into the address bar (For example., "http://192.168.0.10" or "192.168.0.10").
4. Enter the user name (default: admin) and password (default: admin) in the login page and then click **Login**.

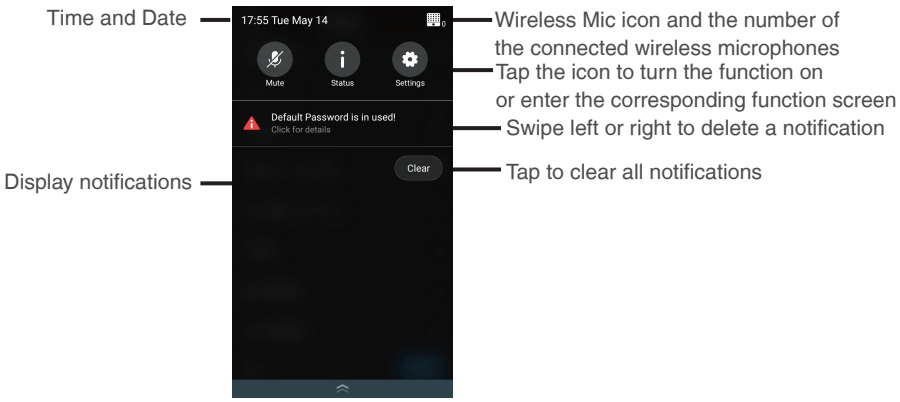
Network Settings: On the web user interface, click **Network**->**Basic**.

Customizing your phone: On the web user interface, click **Settings** to configure the time and date. Click **Settings**->**Preference** to set the backlight active level and time.

Configuring via phone user interface

Device Settings of the CP960:

Swipe down from the top of the screen to enter the device setting screen.



Network Settings: On the device setting screen, tap **Settings**->**Advanced Settings** (default password: admin)->**Network**.

Wireless Network Connection:

1. On the device setting screen, tap **Settings**->**Basic Settings**->**Wi-Fi**.
2. Turn **Wi-Fi** on.
   The phone will automatically search for available wireless networks in your area.
3. Tap an available wireless network from the list of networks.
4. If the network is secure, enter its password in the **Password** field and then tap **Connect**.

Setting the signal port of Yealink Plugin: On the device setting screen, tap **Settings**-> **Advanced Settings** (default password: admin)->**Yealink Plug-in Settings**->**Signal Port**.

Customizing your phone: On the device setting screen, tap **Settings**->**Basic Settings**-> **Language & Input** to set the language and input for the phone. Tap **Settings**->**Basic Settings**-> **Display** to set the backlight active level, backlight time, screensaver wait time and screensaver type.

Using Hybrid Mode

Yealink Solution for Zoom Rooms supports the hybrid mode that allows you to switch between SIP mode and Zoom Rooms mode to experience Zoom video conferences as well as SIP calls and conferences. In SIP mode, you can use basic call features, including placing/answering calls, initiating a conference, recording calls, and so on.

Enabling the Hybrid Mode

1. On the device setting screen, tap **Settings**->**Advanced Settings** (default password: admin).
2. Turn **Hybrid Mode** on.
   It prompts that if you are sure to switch mode.
3. Tap **OK**.
   This configuration will take effect after a reboot.

Switching Between SIP Mode and Zoom Rooms Mode

After the hybrid mode enabling, you can switch between SIP mode and Zoom Rooms mode quickly on the phone when you are not in a call.

1. Under the Zoom Rooms mode, tap the floating circle to switch to the SIP mode.
2. Under the SIP mode, tap the floating circle or tap the **Zoom Rooms** app icon to switch back to the Zoom Rooms mode.

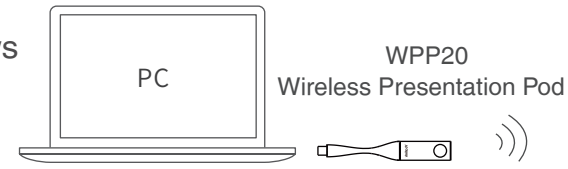
Wireless Content Sharing

You can use Yealink WPP20 wireless presentation pod for wireless content sharing. You need to purchase WPP20 separately.

Make sure the MShare is connected to the MCore.

Procedure

1. Connect the WPP20 to the USB port of the MShare.
2. Wait for about 3 seconds, the WPP20 LED indicator glows green.
   The WPP20 is paired with the MShare successfully.
3. Connect the WPP20 to the PC.



Devices Management

ZoomRooms account is the default account from which the Zoom Rooms app runs. Only the ZoomRoomsAdmin account has access to return to the desktop of the MCore to manage the devices. After switching the user account to ZoomRoomsAdmin, you can enable Windows Update service to update the devices.

And we also support updating the firmware for CP960 via web user interface or on the Yealink device management platform. For more information on how to update a batch of phones on the Yealink device management platform, please go to **http://support.yealink.com**, and then click **Download**->**Service**->**Device Management Platform/Management Cloud Service** to see the administrator guide.

Switching to the ZoomRoomsAdmin Account

1. Press **Ctrl+Alt+Delete** and then select **Sign out**.
2. Click the **ZoomRoomsAdmin** account from the bottom-left corner and then enter the password (default: zoom123) to return to the desktop of the MCore.

The default password required to switch back to the ZoomRooms account is zoom123.

Enabling Windows Update Service

1. Open a command prompt Windows on your MCore.
2. Type **services.msc**, and press **Enter**.
3. Find **Windows Update** service, and double-click to open **Properties**.
4. Enable **Windows Update** service from the **Startup type** field.
5. Click **OK**.

Update the Devices

The devices can be upgrade manually or can be automatically upgraded if you enable automatically Windows Update.

Enabling Automatically Windows Update

1. Click the **Start** button, and then go to **Settings**->**Upgrade & Security**->**Windows Update**, and select **Advanced options**.
2. Enable **Automatically download updates, even over metered data connections (charge may apply)**.

Manually Windows Update

1. Do one of the following:

- Press the **Windows key + X** or right-click the Start to open the **Power User Menu**.
  Click **Device Manager**.
  Right click the desired device and then select **Update driver**.
  Select a desired way to update.
- Click the Start button, and then go to **Settings**->**Upgrade & Security**->**Windows Update**, and select **Check for updates**.
  Select the plugin or UVC84/UVC30 camera and then complete the installation.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols

- DC symbol

⎓ is the DC voltage symbol.

- WEEE Warning symbol



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

⚠ General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

⚠ Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

⚠ Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

⚠ Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

Troubleshooting

The unit cannot supply power to Yealink device.
There is a bad connection with the plug.
1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.
The usage environment is out of operating temperature range.
1. Use in the operating temperature range.
The cable between the unit and the Yealink device is connected incorrectly.
1. Connect the cable correctly.
You cannot connect the cable properly.
1. You may have connected a wrong Yealink device.
2. Use the correct power supply.
Some dust, etc., may be in the port.
1. Clean the port.
Contact your dealer or authorized service facility for any further questions.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following
two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1) this device may not cause interference; and
(2) this device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage;
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.NMB-3(B)

Radiation Exposure Statement(Only applicable to CP960)

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.
Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Contact Information

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About Yealink

Yealink (Stock Code: 300628) is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments (Global IP Desktop Phone Growth Excellence Leadership Award Report, Frost & Sullivan, 2019).

Technical Support

Visit Yealink WIKI (http://support.yealink.com/) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (https://ticket.yealink.com) to submit all your technical issues.

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